

Appendix 1:

CURRENT TOILET PROVISION TORBAY









NEW PROPOSED TOILET PROVISION TORBAY







I visited your beautiful, historically interesting town last Saturday the 15th September. This visit was marred by the filthy unkempt and neglected state of the toilets

A Visitor to Brixham Said...

The Council has Received 57 Official Complaints (27 in last 6 months)

To say they were disgusting and not fit for purpose is an understatement.

1. The disabled toilet was open and being used by all comers.
2. The toilets were dirty and past their sell by date.
3. The hand wash facility did not work and was dirty.
4. The whole disabled toilet needs a complete refit and bringing up to a decent standard.
5. If it was inspected by environmental health it would be closed.

I have had to use the public toilets in Torbay the last couple of weeks. NEVER AGAIN.

They are disgusting. They smell, floors unclean, pans are disgusting.

Paid 20p at Palace Ave thinking it would be better. Rusty, dirty.

Brixham toilets. 6 out of order. Not clean. Still 3 out of order a week later. Still unclean. One overflowing.

Ashamed as a local.

£2,287.92 was the repair bill in February 2017

Automatic Flushing has ceased to save Utility Costs

Preston 1st clean is at 4pm

9 Blocks are opened by local business

They are disgusting. The only one with a seat is out of order because it was flooding yesterday. Today another one out of order and generally really dirty. Paper on top of dispensers, dirty floor. And it smells of urine.

On Preston Toilets

Toilets have been dirty & smelly, awash with water on the floor & a lack of toilet paper in many cubicles. The hand washing facilities are practically non-existent-the small soggy pieces of soap are more of a health hazard than a cleansing item & the hand drier is so painfully slow & inefficient that people give up using it

I was utterly disgusted with the state & site that I was confronted with on entering the Ladies toilets!!

The toilets reeked of urine. It was overwhelming. Wet floors, no warning signs, dirty sinks and WCs. What an impression to give visitors

A Visitor to the Bay

Toilets are cleaned twice a day while in use

Customer feedback on Brixham Toilets...